Managed IT Services

Manage your business with peace of mind that your IT environment is working for you.

Who We Are

TDS is a team of experienced IT professionals and migration consultants who apply a distinctive knowledge of analytics, technology, project, and change management to help each client address their most pressing issues. Our TransitionManager™ software has been certified for VMware Cloud on AWS and adopted by many renowned industry partners, including IBM, VMware, and AWS. We empower IT teams with our software, and help them succeed with our expertise.

How We Can Help

Full Environment Audit

Your IT environment is a complex engine that relies on multiple moving parts to make your business function. After a while your engine can show its age, or isn't giving your business the return you expect. TDS can help with a full suite of audit services to advise you on what steps to take to protect your environment and business.

Network Level Audit

- High Level network and security design review

Server Level Audit

- High level server architecture & review
- Backup process review

Helpdesk & end user toolset audit

- Review operational toolsets, support model, ticket system & history
- Review AV management

Cloud Audit

- High level architecture and security review

Help Desk

Offload your IT helpdesk work to trusted specialists. Utilizing ITIL processes and best in industry support tools allows TDS to handle your IT needs regardless of your scale. From a small office out of your house to having thousands of remote employees and satellite offices we can help you.

Augmented Help Desk

Already have trusted IT staff, but lack the expertise for those tricky cloud, network, or server environments? Tap into our robust knowledge and skillsets without the need to hire a specialist full time.

24/7 Monitoring

TDS leverages industry leader Logic Monitor to provide a cloud hosted managed monitoring platform capable of a high level of customization to make sure the correct alerts go out when crucial systems are affected. Advanced reporting and historical data pair up to provide valuable context and allow us to react before downtime can occur.

Automated Patching and Anti-Virus protection

Malicious attackers are smarter than ever, finding new and increasingly clever ways to find back doors into the most popular of systems. Help stay one step ahead by deploying TDS's automated patching and anti-virus protection suites.

When critical and security patches are pushed out by the vendors, our toolsets step in and help keep you protected by keeping you up to date.

Data Backup and Disaster Recovery

In today's climate, some system failures and data loss isn't a question of if, but a question of when. TDS can help you stay protected with the latest in cloud backup technology and disaster recovery. Go home at night with the peace of mind that your data is fully backed up with a restore path in the event of data loss.

Remote Support

Have you had the need to rapidly deploy remote support/conferencing tools to meet 2020's needs? TDS can help stay ahead to enable your workforce to work remotely with no productivity loss. Utilizing industry standards and best practices, we have the expertise to keep you secure and protected from bad actors looking to hijack your conferences or toolsets.

Data Center Inventory & Auditing

Are you struggling to find the right fit for inventory and auditing? TDS can help with cloud-based asset management and detailed reporting to identify trends and issues to keep your IT operation working for you.

Ready to take the next step?

CONTACT US